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- 127. Since reporting trading immediately upon the close of trading rather than a day or two later would make no difference to Madoff's supposed desire for secrecy, the only plausible explanation for the day to two day delay was that Madoff needed sufficient time to fabricate the information. DEFENDANTS ignored this obvious warning sign as well.
- 128. In an age where funds far smaller than Madoff's routinely provided electronic access to accounts for clients, Madoff used exclusively mailed paper statements and communications.
- 129. In all its years of dealing with Madoff DEFENDANTS never received any evidence that either an order management or trade settlement software program was actually being utilized by Madoff and never received or demanded a single report of an actual trade.
- 130. Despite Madoff's suspicious failure to report any actual trades (with times, prices, amount, etc.) and the absence of any evidence that order management and trade settlement software was being utilized by the Madoff Fund at all, DEFENDANTS for over a decade blithely accepted as truth Madoff's self generated summaries of average prices and never asked for reports of actual trades, let alone verifiable confirmations of the execution of actual trades (despite the advice of counsel to do so; See Exhibit A, pgs. 4 and 5). Had they done so, DEFENDANTS would have learned that Madoff was a fraud.
- 131. Madoff's technological lack of sophistication did not comport with his reputation in the industry. He was known as the "father" of computerized trading. Yet, the absence of electronic reporting in his communications with clients, in favor of fax and mail, was highly irregular. DEFENDANTS never questioned this irregularity.
- H. DEFENDANTS Failed to View Securities Madoff Claimed to be Trading
 132. Madoff represented that he traded as a fund rather than on an individualized basis. In
 other words, Madoff represented that his purported trades were the same for all clients, differing

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only in the number of shares traded. DEFENDANTS therefore understood that Madoff was investing tens of billions of dollars (his total supposed fund) in precisely the same securities as Madoff reported to be trading on the U.S. Fund's account.

- 133. Madoff routinely reported (in his facsimiled summaries) trades at average prices outside the range of prices at which the securities had traded on the day reported. Upon information and belief, Madoff reported such verifiably fictitious trading to DEFENDANTS, on over five hundred separate occasions. (*Irving H. Picard v. J. Ezra Merkin et al*, No. 08-01789, S.D.N.Y., Complaint, at 16).
- 134. Madoff claimed to be routinely trading billions of dollars in option contracts with private parties outside of the markets. Such trading is referred to as "over the counter" trading and is conducted between private parties such as investment firms and banks referred to as "counterparties." Madoff claimed to be routinely trading exclusively in the private over the counter market billions of dollars in S&P Index option contracts as an integral element of his strategy of buying stocks and hedging them with puts and calls (the so called "split strike conversion strategy").

I. DEFENDANTS Failed to Ascertain The Existence of Trading Counterparties

- 135. A major difference between trading options in the stock exchanges and with private counterparties is that there is a risk that a private party will default upon the trading obligation whereas there is virtually no default risk in the exchanges. Thus, Madoff's claimed practice of trading hundreds of millions of dollars in options contracts exclusively outside of the exchanges and with private parties exposed Madoff to a risk of total loss.
- 136. Madoff's daily trading summaries did not list counterparties with whom he supposedly traded options and Madoff refused to identify these supposed counterparties.

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- 137. Without knowing the identities of the supposed counterparties, DEFENDANTS (in the words of OIS's former Chief Investment Officer Terrence Owen Jones) "could not see the other side of the trades," and therefore had no way of knowing if reported trades were taking place at all, let alone assessing the level of risk of counterparty default.
- 138. The KMR law firm advised the SANTANDER DEFENDANTS to "review a transaction confirmation ticket for option transactions regarding the counterparty risk issue." (Exhibit A at 4). This was one of only two suggestions the law firm made concerning the SANTANDER DEFENDANTS' handling of its Madoff investment.
- 139. The simple step which their attorneys advised them to take, to confirm over the counter options trading by Madoff, was a step which the SANTANDER DEFENDANTS' own due diligence guidelines anyway required, common sense dictated and industry standards demanded.
- 140. DEFENDANTS ignored the legal advice to perform due diligence and "review a transaction confirmation ticket for option transactions." Had DEFENDANTS demanded a transaction confirmation ticket for an over the counter options trade by Madoff, they would have discovered that there were no counterparties and Madoff was a fraud.

J. Madoff's Suspicious Refusal to Identify Options Counterparties

141. Madoff's refusal to identify the private counterparties with whom he claimed to be regularly engaged in multi-billion dollar option trading lent itself to no reasonable explanation absent fraud and was yet another clear red flag of fraud. The only plausible reason for Madoff's refusal to identify counterparties was that there were none.

K. Madoff's Returns Could Not Be Replicated And Were Mathematically Implausible

142. Madoff claimed to produce unprecedented, regular positive returns utilizing his rather common strategy of buying stocks and hedging them with puts and calls. Madoff claimed to

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have produced positive returns in approximately 97% of the months for nearly two decades (with only miniscule declines during the few other months).

- 143. DEFENDANTS knew that hedging puts against calls protects against large losses at the cost of capping gains, but by no means increases the regularity of gains (and the added cost of hedging acts to decrease the regularity of gains). Also, while option hedging reduces the amount of losses, it cannot generate positive returns when stocks decline in value. DEFENDANTS therefore understood that it was extremely unlikely for Madoff's rather common hedging strategy to produce gains in virtually every single declining market any more than it would be plausible for a regular stock investor to virtually always win.
- 144. No other investment firm utilizing this strategy had produced returns approaching Madoff's claimed regularity of gains. As reported in two highly reputable financial publications, traders who were interviewed were incredulous that Madoff had 72 consecutive gaining months, a highly unlikely possibility which financial experts found absolutely bewildering.

"Some on Wall Street remain skeptical about how Madoff achieves such stunning double-digit returns using options alone. The recent MAR Hedge report, for example, cited more than a dozen hedge fund professionals, including current and former Madoff traders, who questioned why no one had been able to duplicate Madoff's returns using this strategy."

May 2001, MAR/Hedge, No. 89, May, 2001, "Madoff tops charts; skeptics ask how," as quoted in *Barron's*, May 2001, "Don't Ask, Don't Tell."

145. Accordingly, DEFENDANTS recognized in their own Explanatory Memorandum that Madoff's ability to generate profits depended upon his ability to correctly predict the general movement of the stock market. (2006 and 2008 EMs, at 32, Exhibits B and C). In effect, the consistency of his returns, which was the basis for the U.S. Fund's investment with Madoff, was

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therefore predicated on nothing more than the belief that Madoff had a superior ability than any investor in the history of finance.

- 146. DEFENDANTS understood that Madoff's claim to virtually always correctly predict the general movement of the stock market and make money whether the market went up or down for two decades, was baffling and extremely unlikely.
- 147. The most elementary rule of risk assessment is that "if it's too good to be true, it probably isn't." One need not be an investment professional to know that the promise of unprecedented returns is a classic sign of fraud.
- 148. DEFENDANTS, however, in their rush to collect tens of millions of dollars in unearned investment management fees, invested \$3.2 billion of their clients' money into something too good to be true without even taking the few simple steps that would have readily determined whether or not it was a fraud.
- 149. DEFENDANTS' internal due diligence guidelines required use of quantitative replication software programs to test the plausibility of an investment firm's claimed results.
- 150. Upon information and belief, DEFENDANTS ran its quantitative replication programs (including the FOFIX statistical model program) on Madoff's reported returns and trading strategy and discovered that it was not possible to replicate the consistency of Madoff's gains utilizing such programs.
- 151. Because the regularity of Madoff's reported gains were highly unlikely for his stated strategy, never replicated by any other investment advisors and un-replicable with any quantitative replication model, DEFENDANTS had actual knowledge that there was a serious danger that Madoff was a fraud and his reported returns fictitious.

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152. Despite the knowledge that Madoff was reporting results that were highly implausible by any measure, DEFENDANTS never requested or received from Madoff any explanation for these implausible results and ignored this red flag of fraud.

- L. DEFENDANTS Failed to Confirm any Information Provided by Madoff
- 153. DEFENDANTS never verified any of the information they received from Madoff. They never independently verified account balances and trade activity included in Madoff's statements, never verified Madoff's possession of any assets, and never confirmed Madoff's execution of a single trade.
- 154. DEFENDANTS handled \$3.2 billion dollars of their clients' money by totally relying upon the word of a single man Madoff with absolutely no oversight, checks, third party controls or independent verification contrary to basic industry standards of due diligence.
- 155. According to Madoff, his fund was audited by an outside accounting firm. The supposed auditor of the tens of billions of dollar fund was a single accountant who in fact never conducted an audit of Madoff. DEFENDANTS never once attempted to review one of Madoff's supposed audits or identify his supposed auditor.
- 156. Had DEFENDANTS checked any of the information Madoff provided them,
 DEFENDANTS would have discovered that Madoff was a fraud long before they solicited
 Plaintiffs' investments in 2007 and 2008.

VI. ADDITIONAL ALLEGATIONS OF SCIENTER

157. The SANTANDER DEFENDANTS' reckless or knowing conduct is further reflected by their response to Madoff's September 2002 refusal to have an external custodian and the SANTANDER DEFENDANTS' realization that there was nothing preventing Madoff from absconding with the assets. Rather than redeeming the investment with Madoff and closing the

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U.S. Fund, demanding that Madoff take an external custodian or taking any step to protect their clients, the SANTANDER DEFENDANTS' entire response was to add a disclaimer to protect themselves:

"Possibility of Fraud or Misappropriation: Neither the Fund, [the U.S. Fund] nor the Custodian has actual custody of the assets. Such actual custody rests with the Broker-Dealer [Madoff] and/or its affiliated broker-dealer. Therefore, there is the risk that the Broker-Dealer could abscond with those assets. There is always the risk that the assets with the Broker-Dealer could be misappropriated. In addition, information supplied by the Broker-Dealer may be inaccurate or even fraudulent. The Investment Manager [OIS] and the Administrator are entitled to rely on such information (provided they do so in good faith) and are not required to undertake any due diligence to confirm the accuracy thereof."

June, 2004 Explanatory Memorandum, pg. 35, Exhibit F.²

158. The identification of the risk that Madoff could abscond with the assets because he was the custodian establishes a strong inference of scienter, especially when combined with the fact that DEFENDANTS never contacted DTC to confirm the existence of a segregated account. If the risk was sufficiently important to disclose in the offering documents it certainly warranted due diligence procedures to ensure that the risk had not come to pass. This inconsistency establishes that DEFENDANTS acted recklessly or knowingly.

The disclaimer is ineffective since it speaks only of a possibility of theft in the future and refers to existing assets thereby affirming that the assets had not been stolen at the time of the representation (which they had been). Further, by limiting the disclaimer to "good faith" conduct, the SANTANDER DEFENDANTS buttressed their contractual assumption of a duty of good faith and fair dealing asserted as a cause of action below.

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159. The SANTANDER DEFENDANTS' culpable state of mind was further reflected by their reaction to Madoff's arrest on December 10, 2008. Rather than utilizing their website to promptly provide their devastated investors with information, OIS cut off public access to its website. The sole reason for doing so was in order to delete any incriminating evidence on the website in connection with the Madoff fraud. Before re-opening its website OIS removed the following language from the website:

"Intensive due diligence is vital to ensuring the integrity and sustainability of the investment process. Each investment undergoes lengthy and detailed scrutiny according to clearly defined manager selection criteria."

160. The SANTANDER DEFENDANTS' intent to deceive investors is further supported by a comparison between the language Courvoisier suggested be added to the U.S. Fund Explanatory Memorandum and the very different words actually added. Courvoisier suggested adding the following truthful disclosure to the first paragraph of the Explanatory Memorandum's description of the U.S. Fund,

"All investment decisions in the account at BLM are effected by persons associated with BLM."

Memorandum from Attorney Karine Courvoisier to Optimal Investment Services CEO Manuel Echeverria titled "Issues related to Optimal Strategic U.S. Equity Ltd. and Optimal Arbitrage Ltd.," Exhibit G, pg. 3.

161. The above words were clearly intended by the attorney to disclose the truth of the complete control Madoff had over all aspects of the investment. Instead, the SANTANDER DEFENDANTS printed just the opposite in their Explanatory Memorandums (in the very first paragraph describing U.S. Fund:

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"All investment decisions in the account at the Broker-Dealer are effected by the Investment-Manager (i.e. Optimal Investment Services)."

2006 EM, pgs. 31 and 33, Exhibit B; 2008 EM, pgs. 32 and 28, Exhibit C; June 2004 EM, pg. 30, Exhibit F, pg.; and, October 2008 EM, pgs. 31-32, ExhibitE. (emphasis added).

- 162. The statement that OIS "effected" all investment decisions when, in fact, neither OIS nor BANCO SANTANDER had any control or input and Madoff would not even tell them what investment decisions he was making until one or two days after he had supposedly completed the trade was false.
- 163. The SANTANDER DEFENDANTS' intent to deceive investors is also made clear from the drastic changes it made from its original 2001 EM to later EMs. A comparison between the language of the first paragraph of the original 2001 U.S. Fund Explanatory Memorandum and the later 2006 and 2008 Explanatory Memorandums upon which Plaintiffs relied:
- (a) In the 2001 Explanatory Memorandum DEFENDANTS identified Madoff as the "Fund Manager" throughout the document (including three times in the first paragraph alone) and never referred to Madoff as a mere "Broker-Dealer" anywhere in the 2001 EM. (Exhibit D). In the 2004, 2006 and 2008 EMs however, DEFENDANTS switched the terminology so as to present Madoff as merely a "Broker-Dealer" and present themselves (OIS) as the investment decision making "Investment Manager." (Exhibits B, C and F). In fact, Madoff was far more than a "Broker-Dealer" and had total control over the fund and DEFENDANTS, who had totally abdicated control or influence over the handling of the funds, could not honestly be said to be actively playing the role of an "investment manager."
- (b) The first paragraph of the 2001 EM stated, "Optimal Strategic US Equity Series invests its assets with a single fund manager," without obfuscation of the fact that SANTANDER

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had passed decision making control over the investment of the funds to another party. (Exhibit D). The 2006 and 2008 EMs upon which Plaintiffs relied, however, represented that the third party "Broker-Dealer" executed "the fund's trading strategy" and that "all investment decisions in the account at the Broker-Dealer are effected by the Investment Manager [i.e., OIS]." (Exhibits Band C. Yet, nothing had changed operationally.

(c) The 2001 EM stated that, "the independent fund manager (Madoff) will make all decisions with respect to the investments of the Series. The success of the Series for the foreseeable future may depend largely upon the ability of the manager to continue to oversee the implementation of the investment strategy." (Exhibit D). The 2004, 2006 and 2008 EMs state just the opposite (having now identified OIS as the "Investment Manager") representing that the success of the fund depends upon OIS' decision making:

"Successful use of options will depend upon the ability of the investment manager (OIS) to predict correctly movements in the direction of the market of the underlying securities generally."

"The success of the fund for the foreseeable future will depend largely upon the ability of the Investment Manager (identified therein as OIS)."

(Exhibit B, pgs. 22 and 33, Exhibit C, pgs 22 and 30; and, Exhibit F, pgs. 22 and 32.

This was all of course not merely a total lie (since OIS had nothing to do with the decision making about how to invest the money they had handed over to Madoff) but a clearly intentional lie since it involved dramatically altering the language of the existing EM in order to alter the meaning 180 degrees.

In a word, the SANTANDER DEFENDANTS drastically altered the U.S. Fund Explanatory Memorandums after 2001 so as to misrepresent the relationship between the parties

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- 164. The SANTANDER DEFENDANTS motivated its CEO in charge of the U.S. Fund to also turn a blind eye by tying his salary to one thing only keeping the funds with Madoff. CEO Echeverría was paid a percentage of assets which he kept invested with Madoff (.015% of total assets, i.e. over \$4 million per year) for little more than having lunch with Madoff in New York three or four times a year and keeping the money in Madoff's fund. Thus, CEO Echeverría had a built in four million dollar a year incentive to see no evil in Madoff and to make sure others did not either.
- 165. The above described disincentive to due diligence is the only plausible reason for Mr. Echeverría to have refused to perform any due diligence on Madoff even when three different law firms suggested simple steps to check on Madoff.

VIII. JURISDICTION AND VENUE

- 166. The Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. §1331, as the Complaint pleads claims arising under the Securities Exchange Act of 1934, 15 U.S.C. §78, et seq., and pursuant to 28 U.S.C. §1367 with respect to the pendant state law causes of action also asserted in the Complaint.
- 167. The offending false communications giving rise to the present claim arose in New York City in that: (a) On October 27, 2007, CLARK spoke to Plaintiffs' investment representatives by phone from BANCO SANTANDER's New York City headquarters at 45 East 53rd Street and made false statements (detailed below) upon which Plaintiffs relied in making their decision to invest in the U.S. Fund; (b) the false representations contained in U.S. Fund's January 2008 EM consisting of the representations that Madoff was a "Broker-Dealer" with only "limited"

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DEFENDANTS were actively involved "Investment Managers" who "effected all investment decisions" was jointly conceived and first communicated by the SANTANDER DEFENDANTS together with Bernard Madoff during meetings in New York City at Madoff's offices on September 18 and 19, 2002. (September, 2002 Courvoisier Memo, pg. 1, "Madoff and his Regulatory Status," Exhibit A); and (c) at all times relevant to the facts alleged in this Complaint, CLARK was employed in New York and, upon information and belief, CLARK continues to be employed in New York.

- 168. The U.S. Fund was devoted to investments in United States equities (as conveyed by its name, "Optimal Strategic U.S. Equity Fund") and the SANTANDER DEFENDANTS represented to Plaintiffs that their primary employees working with Madoff worked out of the BANCO SANTANDER New York headquarters at 45 East 53rd Street in New York City. OIS listed BANCO SANTANDER's New York and Miami offices as two of its four locations. The vast majority of DEFENDANTS' verbal and written communications with Madoff took place in New York City as did virtually all meetings with Madoff. BANCO SANTANDER's Private Banking Division which handled the Madoff investment both before and after the 2001 creation of OIS had six of its twelve offices in the United States.
- 169. For all of the above reasons, venue in the Southern District of New York is proper pursuant to Section 27 of the Exchange Act, 15 U.S.C. §78a, and 28 U.S.C. §1391(b).
- 170. DEFENDANTS are subject to personal jurisdiction pursuant to their continuous and systematic contacts with New York and the United States. Alternatively, DEFENDANTS are also subject to personal jurisdiction pursuant to New York's long-arm statute, N.Y. C.P.L.R. § 302.

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171. The SANTANDER DEFENDANTS are also subject to personal jurisdiction pursuant to Federal Rule Of Civil Procedure 4(k)(2), commonly referred to as the federal long-arm statute.

CAUSES OF ACTION

COUNT I COMMON LAW FRAUD

- 172. Plaintiffs and Pioneer repeat and reallege each and every allegation contained in the foregoing paragraphs as if fully set forth herein. This Count is asserted against all DEFENDANTS by Plaintiffs and Pioneer.
- 173. OIS in the January 2006 and 2008 EMs falsely represented that Madoff was not required to submit to SEC registration and regulation when in truth Madoff was an investment advisor who was required to do so and by 2008 had been required and forced by the SEC to register as investment advisor.
- 174. OIS in the January 2008 EM failed to divulge the material facts that Madoff's latest SEC Form ADV claimed to have \$17 billion under management, while Madoff's SEC F-13 quarterly reports showed he only had approximately \$250 million is equities.
- 175. As detailed in this Complaint, OIS in the 2006 and 2008 EMs and the BANCO SANTANDER website, made misleading statements that OIS had an ongoing active involvement in decision making and management of the investment of assets of the U.S. Fund and had performed initial due diligence on Madoff and was continuing to perform ongoing due diligence oversight on the Madoff:

"intensive due diligence is vital to ensuring the integrity and sustainability of the investment process. Each investment undergoes lengthy and detailed scrutiny according to clearly defined manager selection criteria."

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"[OIS] bases its investment decisions on a careful analysis of many investment managers,"

"[OIS] shall select managers with varied investment styles who have established records of success or who [OIS] believes demonstrate the potential to become outstanding investment managers,"

"Custodial risk [the U.S. Fund] must satisfy itself to ensure that such third party [such as Madoff] has and maintains the necessary competence, standing and expertise appropriate to hold the assets concerned."

"Although the *Broker-Dealer has limited* investment discretion as to the selection of securities or other property purchased or sold by or for the fund's account, the Broker-Dealer has discretion with respect to the timing and size of transactions and to the extent described in the agreement entered in between the Broker-Dealer, the Fund and [the U.S. Fund]."

"The Dealer-Broker is responsible for the execution of the fund's trading strategies and all investment decisions in the account at the Broker-Dealer are effected by the Investment-Manager." (emphasis added).

repeated references to "the fund's trading strategy" which was merely "executed" under their supervision by the "Dealer-Broker"

"The success of the fund for the foreseeable future will depend largely upon the ability of the Investment Manager."

"Management Fees" (in which OPTIMAL INVESTMENT SERVICES charges between approximately 1.5% and 2% of

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money under their management as a management fee, i.e. tens of millions of dollars a year).

176. OIS omitted material facts from the 2006 and 2008 EMs (Exhibits B and C) by failing to inform potential investors (a) of the numerous red flags of fraud in the Madoff Fund of which the OIS had become aware; (b) that the OIS had not investigated these various indications that Madoff was a fraud and had instead ignored them; and, (c) that OIS had never conducted adequate due diligence, were not performing any meaningful ongoing due diligence on the Madoff Fund and had no intention of doing so, (d) that OIS had never confirmed that any assets existed or any trades were actually made; (e) that once the SEC forced Madoff to register as an investment advisor and file quarterly reports, OIS did not even bother to review the quarterly reports.

177. The red flags of fraud that OIS knew of and should have divulged included the facts that Madoff (a) had for years evaded registering with the SEC as an "investment advisor" by falsely representing that he was only giving investment advice "solely incidental to the conduct of his business as a broker;" (b) demanded that his name not be publicly divulged by those who invested with him in as part of his scheme to keep his fund secret from the SEC; and, (c) that it was so important to Madoff to keep his fund secret from the SEC that Madoff forfeited the tens of millions of dollars of investment management fees to which he was entitled in order to meet one prong of a SEC registration exemption from investment advisor public reporting requirements. CLARK made false representations to Pioneer on October 29, 2007, including that he was personally a participant in and a witness to the ongoing due diligence oversight on Madoff in a relationship he characterized by "full transparency."

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- Contrary to the October 29, 2007, verbal representations made by CLARK and the 178. written representations contained in the January 2008 EM, there was absolutely no transparency as OIS and CLARK (a) never participated in any fashion in any investment decision or were informed of any decision until a minimum of a day or two after it had supposedly been made and executed, (b) utterly failed to ever conduct meaningful initial or ongoing due diligence on Madoff, and, (c) ignored the multiple obvious indications of fraud of which they had actual knowledge and concealed the existence of these indications of fraud from investors. At the time CLARK communicated the false statements on October 29, 2007, and the SANTANDER DEFENDANTS communicated the misrepresentations contained in the 2006 and 2008 EMs, CLARK and the SANTANDER DEFENDANTS knew them to be false and misleading or were reckless in not knowing them to be false and misleading and intended to deceive Plaintiffs and Pioneer by making these false statements and misrepresentations. 180. The SANTANDER DEFENDANTS and CLARK intended Plaintiffs and Pioneer to act on the basis of the misrepresentations and omissions contained in the 2006 and 2008 EMs and verbal misrepresentations made by CLARK in determining whether to invest in the U.S. Fund. Plaintiffs, in reasonable and justifiable reliance upon the SANTANDER DEFENDANTS' 181. misrepresentations, invested in the U.S. Fund.
- 182. Plaintiffs, in reasonable and justifiable reliance upon the misrepresentations made by CLARK to Pioneer (which induced Pioneer to recommend investing in the U.S. Fund), invested in the U.S. Fund.
- 183. Plaintiffs would not have invested in the U.S. Fund except for their reliance upon the misrepresentations in the 2006 and 2008 EMs and verbal representations made by CLARK to Pioneer which induced Pioneer to recommend investing in the U.S. Fund. Plaintiffs would not

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have invested in the U.S. Fund had they been aware of the misrepresentations, material omissions and concealment by the SANTANDER DEFENDANTS and CLARK of the facts that:

(a) there existed numerous red flags indicating fraud in the Madoff operation which OIS and CLARK ignored (other than to take several legalistic steps in an attempt to shield themselves from liability); (b) despite multiple indications that the monies had been stolen by Madoff OIS and CLARK never made any effort to confirm the existence of the monies or reviewed Madoff's SEC quarterly reports showing the assets were gone; and, (c) OIS and CLARK never conducted and were not conducting due diligence on Madoff and had long ago abdicated all investment management duties, responsibilities and functions over the U.S. Fund and simply given it over to Madoff with no third party oversight, participation or control by OIS or CLARK or anyone else.

184. Plaintiffs, as a result of their investment in the U.S. Fund and by reason of OIS's and CLARK'S wrongful concealments and misrepresentations, have sustained damages, and lost their entire investment in the U.S. Fund in amounts to be proven at trial.

- 185. Pioneer in reasonable and justifiable reliance upon the misrepresentations made by CLARK recommended to Plaintiffs to invest in the U.S. Fund. As a result of Pioneer's recommendation of the U.S. Fund, Pioneer has suffered damage to its reputation, loss of business, loss of income, and additional expenses relating to addressing Plaintiffs' losses in the U.S. Fund in amounts to be proven at trial.
- 186. BANCO SANTANDER is also liable for the conduct of OIS and CLARK pursuant to the doctrine of *respondeat superior* based on Santander's ability and authority (as the parent of wholly-owned OIS) to control and direct OIS and CLARK and by virtue of having controlled and directed OIS and CLARK.

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187. By reason of the foregoing, Defendants are jointly and severally liable to Plaintiffs and Pioneer.

COUNT II COMMON LAW CONSTRUCTIVE FRAUD

- 188. Plaintiffs and Pioneer repeat and reallege each and every allegation contained in the foregoing paragraphs as if fully set forth herein. This Count is asserted against all DEFENDANTS by Plaintiffs and Pioneer.
- 189. OIS and CLARK in their capacity as investment managers of the U.S. Fund had a fiduciary and confidential relationship with Plaintiffs and Pioneer. This relationship was one warranting Plaintiffs and Pioneer to repose their confidence on OIS and CLARK.
- 190. BANCO SANTANDER represented that it oversaw the due diligence conducted by OIS and CLARK as the parent-company and ultimate control entity, and as a result had a fiduciary and confidential relationship with Plaintiffs and Pioneer. This relationship was one warranting Plaintiffs and Pioneer to repose their confidence on BANCO SANTANDER.
- 191. This special relationship arose from, among other things, the fact that DEFENDANTS agreed that they would exercise the requisite level of care in selecting and monitoring investment managers to whom DEFENDANTS entrusted the investment assets of the U.S. Fund, stating, for example:
 - (a) "It is the [U.S.] Fund's task to select and diversify among the distinctive investment techniques and strategies of each portfolio manager to achieve the Fund's investment objectives;" (2006 and 2008s EM, pg. 8, Exhibits B and C);
 - (b) "[OIS] specializes in advising multi-manager and multi-strategy portfolios;" (2006 and 2008 EMs, pg. 10, Exhibits B and C);
 - (c) "The Investment Manager [OIS] shall select managers with varied investment styles who have established records of success or who the Investment Manager believes demonstrate the potential to become outstanding investment managers;" (2006 EM, pg. 12, 2008 EM at 11, Exhibits B and C);

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- (d) "The investment Manager [OIS] bases its investment decisions on a careful analysis of many investment managers;" (2006 EM, pg. 12, 2008 EM, pg. 11, Exhibits B and C); and,
- (e) "The [U.S.] Fund must satisfy itself to ensure that such third party has and maintains the necessary competence, standing and expertise appropriate to hold the assets concerned." (2006 and 2008 EMs, pg. 22, Exhibits B and C).
- 192. BANCO SANTANDER is also liable for the conduct of OIS and CLARK pursuant to the doctrine of *respondeat superior* based on Santander's ability and authority (as the parent of wholly-owned OIS) to control and direct OIS and CLARK and by virtue of having controlled and directed OIS and CLARK.
- 193. By reason of the foregoing, DEFENDANTS are jointly and severally liable to Plaintiffs and Pioneer.

COUNT III VIOLATION OF SECURITIES LAWS Violation of Section 10(b) of the Exchange Act and Rule 10b-5 of the Securities and Exchange Commission Against OIS and CLARK

- 194. Plaintiffs repeat and reallege the foregoing allegations as if fully set herein. This Count is asserted against OIS and CLARK by Plaintiffs.
- 195. This Count is based upon Section 10(b) of the Exchange Act, 15 U.S.C. §78j(b), and Rule 10b-5 promulgated thereunder. OIS and CLARK knowingly and recklessly made various deceptive and untrue statements of material fact and omitted to state material facts in order to mislead Plaintiffs and through these misstatements and withholding of material facts engaged in acts which operated as a fraud and deceit upon Plaintiffs. To wit, OIS and CLARK knowingly and recklessly issued, caused to be issued, participated in the issuance of, the preparation and issuance of deceptive and materially false and misleading statements to Plaintiffs to the effect that OIS had conducted due diligence on Madoff and was continuing to engage in ongoing due

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diligence oversight of Madoff, that OIS and CLARK were actively involved in the management of the U.S. Fund and that the historic returns of the U.S. Fund were as represented and assets existed as stated.

- 196. The purpose and effect of the misrepresentations by OIS and CLARK was to induce Plaintiffs to invest in the U.S. Fund.
- 197. In ignorance of the false and misleading nature of the statements described above and the deceptive and manipulative devices and contrivances employed by OIS and CLARK, Plaintiffs relied, to their detriment, on such misleading statements and omissions in investing in the U.S. Fund. Plaintiffs have suffered substantial damages as a result of the wrongs alleged herein in an amount to be proven at trial.
- 198. By reason of the foregoing, OIS and CLARK violated Section 10(b) of the Exchange Act and Rule 10b-5 and made untrue statements of material facts or omitted to state material facts and engaged in acts, practices, and a course of business which operated as a fraud and deceit upon Plaintiffs in connection with their investment in the U.S. Fund.

COUNT IV VIOLATION OF SECURITIES LAWS Violation of Section 20(a) of the Exchange Act Against BANCO SANTANDER

- 199. Plaintiffs repeat and re-allege each and every allegation contained in the foregoing paragraphs as if fully set forth herein. This Count is asserted against BANCO SANTANDER by Plaintiffs.
- 200. OIS was a wholly-owned subsidiary of BANCO SANTANDER at all relevant times.

 BANCO SANTANDER had day-to-day control and exercised day-to-day control of OIS.

 Accordingly, BANCO SANTANDER had (i) the power to control the general business affairs of OIS, and (ii) the power to directly or indirectly control or influence the specific corporate policy

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(e.g., the failure to conduct due diligence) at OIS which resulted in primary liability and as such constitutes a Section 20(a) control person for purposes of the Exchange Act.

201. As a direct and proximate result of the wrongful conduct alleged in this Count, the Plaintiffs suffered an economic loss and damages in connection with their purchases of shares in the U.S. Fund an amount to be proven at trial.

COUNT V NEGLIGENT MISREPRESENTATION

- 202. Plaintiffs and Pioneer repeat and re-allege each and every allegation contained in the foregoing paragraphs as if fully set forth herein. This Count is asserted against all DEFENDANTS by Plaintiffs and Pioneer.
- 203. DEFENDANTS owed Plaintiffs a duty: (a) to act with reasonable care in preparing and disseminating information, statements and representations made to, and relied upon by, Plaintiffs in deciding to invest and retain their investment in the U.S. Fund, and, (b) to use reasonable diligence in determining the accuracy and truthfulness of the information, statements and representations made to and relied upon by Plaintiffs and in deciding to invest and retain their investment in U.S. Fund.
- 204. DEFENDANTS owed Pioneer a duty: (a) to act with reasonable care in preparing and disseminating information, statements and representations made to, and relied upon by, Pioneer in deciding to recommend to Plaintiffs to invest and to retain their investment in the U.S. Fund, and, (b) to use reasonable diligence in determining the accuracy and truthfulness of the information, statements and representations made to and relied upon by Pioneer and in deciding to recommend to Plaintiffs to invest and to retain their investment in the U.S. Fund.
- 205. DEFENDANTS negligently reported assets that did not exist in monthly statements sent to Plaintiffs and Pioneer, reported historic returns that did not exist in their sales communications

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with Plaintiffs and Pioneer at the outset of the investment and reported in the Explanatory Memorandum the execution of a trading strategy that was never executed. In a word, Defendants negligently sold Plaintiffs shares in a fund that had long since been stolen by negligently representing to Plaintiffs and Pioneer that it existed.

- 206. DEFENDANTS breached their duty to Plaintiff and Pioneer by failing to properly investigate, confirm and review with reasonable care the information contained in their written materials and above detailed verbal representations and by failing to disclose to Plaintiffs and Pioneer the material facts consisting of the many irregularities and warning signs of fraud in the Madoff operations of which Defendants were aware.
- 207. Plaintiffs foreseeably relied upon the representations of DEFENDANTS. As a direct, foreseeable, and proximate result of this negligence, Plaintiffs have sustained damages and lost their investments.
- 208. Pioneer foreseeably relied upon the representations of DEFENDANTS. As a direct, foreseeable, and proximate result of this negligence, Pioneer has suffered damage to its reputation, loss of business, loss of income, and additional expenses relating to addressing Plaintiffs' losses in the U.S. Fund in amounts to be proven at trial.
- 209. By reason of the foregoing, DEFENDANTS are jointly and severally liable to Plaintiffs and Pioneer for negligent misrepresentation.

COUNT VI GROSS NEGLIGENCE

210. Plaintiffs and Pioneer repeat and reallege all the allegations in this Complaint. This Count is asserted against the all DEFENDANTS by Plaintiffs and Pioneer.

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- 211. DEFENDANTS had a special relationship with Plaintiffs and Pioneer that gave rise to a duty to exercise due care in the management of Plaintiffs' assets invested in the U.S. Fund and in the selection and monitoring of Madoff.
- 212. This special relationship arose from, among other things, the fact that DEFENDANTS agreed that they would exercise the requisite level of care in selecting and monitoring investment managers to whom DEFENDANTS entrusted the investment assets of the U.S. Fund, stating, for example:
 - (a) "It is the [U.S.] Fund's task to select and diversify among the distinctive investment techniques and strategies of each portfolio manager to achieve the Fund's investment objectives;" (2008 EM, pg. 8).
 - (b) "[OIS] specialises in advising multi-manager and multi-strategy portfolios;" (2008 EM, pg. 10).
 - (c) "The Investment Manager [OIS] shall select managers with varied investment styles who have established records of success or who the Investment Manager believes demonstrate the potential to become outstanding investment managers;" (January 2008 EM, pg. 11).
 - (d) "The Investment Manager [OIS] bases its investment decisions on a careful analysis of many investment managers;" (2008 EM, pg. 11).
 - (e) "The [U.S.] Fund must satisfy itself to ensure that such third party has and maintains the necessary competence, standing and expertise appropriate to hold the assets concerned." (2008 EM, pg. 22).
- 213. DEFENDANTS grossly failed to exercise due care, and acted in disregard of their duties, and thereby injured Plaintiffs and Pioneer.
- 214. DEFENDANTS grossly failed to exercise the degree of prudence, caution, and good business practice that would be expected of any reasonable investment professional.
- 215. DEFENDANTS grossly failed to:
 - (a) perform necessary and adequate due diligence, before allowing Madoff to serve as the Broker-Dealer for the U.S. Fund;

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- (b) monitor Madoff on an ongoing basis to any reasonable degree;
- (c) take adequate steps to confirm Madoff's purported account statements, transactions and holdings of the U.S. Funds' assets;
- (d) take reasonable steps to ensure that Plaintiffs' investment was made and maintained in a prudent and professional manner;
- (e) take reasonable steps to preserve the value of Plaintiffs' investments; and
- (f) exercise generally the degree of prudence, caution, and good business practices that would be expected of any reasonable investment professional.
- 216. If DEFENDANTS had not been grossly negligent with respect to Plaintiffs' assets invested in the U.S. Fund, DEFENDANTS would not have entrusted Plaintiffs' assets invested in the U.S. Fund to Madoff.
- 217. As a direct and proximate result of DEFENDANTS' gross negligence with respect to Plaintiffs' assets invested in the U.S. Fund, Plaintiffs have lost all, or substantially all, their investment in the U.S. Fund.
- 218. As a direct and proximate result of DEFENDANTS' gross negligence, Pioneer has suffered damage to its reputation, loss of business, loss of income, and additional expenses relating to addressing Plaintiffs' losses in the U.S. Fund in amounts to be proven at trial.
- 219. BANCO SANTANDER is also liable for the gross negligence of OIS pursuant to the doctrine of *respondeat superior* based on BANCO SANTANDER's ability and authority (as the parent of wholly-owned OIS) to control and direct OIS and by virtue of having controlled and directed OIS.
- 220. By reason of the foregoing, the DEFENDANTS are jointly and severally liable to Plaintiffs and Pioneer in an amount to be determined at trial.

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COUNT VII BREACH OF FIDUCIARY DUTY

- 221. Plaintiffs and Pioneer repeat and re-allege each and every allegation contained in the foregoing paragraphs as if fully set forth herein. This Count is asserted against all DEFENDANTS by Plaintiffs and Pioneer.
- 222. Plaintiffs and Pioneer entrusted Plaintiffs' assets to OIS as investment manager and DEFENDANTS were in a position of trust, vis-à-vis Plaintiffs and Pioneer.
- 223. DEFENDANTS had a fiduciary duty to Plaintiffs and Pioneer to discharge their duties with the degree of diligence, care and skill that an ordinarily prudent investment manager would exercise in similar circumstances in a like position.
- 224. DEFENDANTS' fiduciary duty to Plaintiffs and Pioneer included:
 - the duty to perform an initial due diligence and to utilize reasonable care when performing initial due diligence upon Madoff, rather than simply relying upon their perception of Madoff's reputation;
 - (b) the duty to perform ongoing due diligence and to utilize reasonable care in performing ongoing due diligence upon Madoff after investing their client's money with him;
 - (c) the duty to utilize reasonable care in responding to red flags of fraud of which Defendants were fully aware and had identified in the Madoff operation;
 - (d) the duty to utilize reasonable care in informing Plaintiffs of red flags of fraud in Madoff's operation of which Defendants were fully aware (and had specifically identified in writing, discussed and ignored), such that Plaintiffs could reasonably be informed of and evaluate the level of risk to which Defendants were exposing Plaintiffs' assets;
 - (e) the duty to utilize reasonable care in disseminating account statements representing that assets existed;
 - (f) the duty to warn Plaintiffs when Defendants discovered that their assets had been placed at an unacceptable risk of loss;
 - (g) the duty to utilize reasonable care in investigating information in response to Plaintiffs' questions and to utilize reasonable care in responding thereto; and,

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(h) the duty to participate in the management of Plaintiffs' monies rather than totally abdicating all management duties, responsibilities and functions to a third party.

225. DEFENDANTS breached their fiduciary duties to Plaintiffs and Pioneer by:

- (a) utterly failing to conduct reasonable initial due diligence upon Madoff and instead relied entirely upon their perception of Madoff's reputation;
- (b) utterly failing to conduct reasonable ongoing due diligence oversight of Madoff, including a total failure to ever (1) check for fraud; (2) review a single audit or confirm that an audit had ever been conducted; (3) confirm the existence of a segregated account for the U.S. Fund and claimed by Madoff; (4) confirm a single trade had actually been conducted; (5) confirm a single claimed counterparty existed; (6) follow the securities and options in which Madoff claimed to be trading to ascertain if the quantities or prices he reported bore any relation to reality and reported in the newspapers and financial reporting services; or (7) interact with any person on Madoff's supposed large investment management staff; and,
- (c) completely ignoring obvious red flags of fraud of which Defendants had actual knowledge including: (1) Madoff's refusal to allow third party custody of the monies; (2) the mathematically implausibility and un-replicability of Madoff's reported returns; (3) Madoff's willingness to provide hundreds of millions of dollars worth of investment management services without charging an investment advisory fee; (4) Madoff's insistence on only providing trading summaries, but never reporting an actual trade; (5) Madoff's refusal to report trading summaries until 24 to 48 hours after the close of trading; and (6) Madoff's refusal to identify counterparties.

 226. DEFENDANTS' breach of fiduciary duties caused Plaintiffs to lose their entire investments.

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227. DEFENDANTS' breach of fiduciary duties also caused Pioneer to suffer damage to its reputation, loss of business, loss of income, and additional expenses relating to addressing Plaintiffs' losses in the U.S. Fund in amounts to be proven at trial.

COUNT VIII THIRD PARTY BENEFICIARY CLAIM FOR BREACH OF CONTRACT

- 228. Plaintiffs repeat and re-allege each and every allegation contained in the foregoing paragraphs as if fully set forth herein. This Count is asserted against OIS by Plaintiffs.
- 229. OIS entered into an Investment Manager contract with U.S. Fund to manage the fund for the benefit of Plaintiffs in which OIS agreed to accept liability for losses resulting from the misconduct of a third party into whose hands OIS might entrust the invested funds, "to the extent caused by OIS's negligence, willful default or fraud or that of any of its employees or where they did not act honestly, in good faith and with a view to the best interests of the Fund." (2006 EM, pg. 11; and 2008 EM, pgs. 10-11, Exhibits B and C).
- 230. OIS wrongfully breached the above specified terms of the Investment Management Agreement in the above specified fashions involving negligence, willful default, lack of good faith, fraud and dishonest conduct in which OIS placed its own interests in pocketing tens of millions of dollars in unearned investment management fees over the best interests of Plaintiffs.
- 231. These contractual breaches resulted in significant losses to Plaintiffs as described in this Complaint.
- 232. OIS's breach of the Investment Management Agreement injured Plaintiffs as third-party beneficiaries to that contract in an amount to be determined at trial.
- 233. OIS' specified breach of its written contract was the proximate cause of Plaintiffs' losses.

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management services including conducting ongoing due diligence oversight when they were in fact not providing such services.

- 241. OIS collected its fees on a percentage of assets under management when in fact there were no assets under management since Madoff unnoticed by OIS had long ago stolen them. 242.
- 243. Because OIS charged investment management fees for services it did not provide for managing assets that did not exist, OIS is not entitled to the investment management fees collected from Plaintiffs.
- 244. In light of the fictitious nature of both the supposed assets and OIS's supposed ongoing due diligence and investment management work, OIS has been unjustly enriched. Equity, good conscience and public policy require that OIS rescind and disgorge back to Plaintiffs all monies they took as payment for management they did not perform over assets that did not exist.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs pray for judgment as follows:

- 1. Under all counts, compensatory damages for each Plaintiff in the amount of their lost investments, with interest, in an amount greater than \$75,000 to be determined at trial.
- 2. Under Counts One, Two, Three and Five, Attorney Fees;
- 3. Under Count One, punitive damages;
- 4. Under all counts, costs and disbursements; and,
- 5. Other such relief as the Court may deem just and proper.

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JURY TRIAL DEMAND

Plaintiffs demand a trial by jury.

Dated: New York, New York May 18, 2010

By: EDWARD W. MILLER [8489]

350 Fifth Avenue, Suite 7610 New York, New York 10118

Tel: (212) 758-1625

Attorney for Plaintiffs

Exhibit D

Page 1 IN THE UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK) CIVIL ACTION NO:) 10-CV-4095 (SAS) IN RE OPTIMAL U.S. LITIGATION CONFIDENTIAL VIDEOTAPED DEPOSITION OF MR. RAJIV JAITLY BEFORE THE EXAMINER MR. ALLEN DYER VOLUME I Monday, July 16, 2012 AT: 10:29 a.m. Taken at: Merrill Corporation Level 2 101 Finsbury Pavement London, EC2A 1ER Court Reporter: JUDITH WHITE

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	P	age 2	Page
1	APPEARANCES		1 Appearing on behalf of the witness:
2.4	Appearing on behalf of the Plaintiffs:		2
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3	Email: emily betts it hardwicke co.uk		25
	P	age 3	Page
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2		3	
3	SAMUEL A. DANON		2 Witness Page
à	HUNTON & WILLIAMS LLP		3 Rajiv Jaitly (sworn)
4	1111 Brickell Avenue Suite 2500		4 Examination by Mr. Bleichmar 12
S	Miami, FL 33131		5 Cross-examination by Mr. Danon
	Telephone: 305.810.2510		6
6	Email: sdanon@hunton.com		7
7.	CUCEANO LAPANIELA		
8	GUSTAVO J. MEMBIELA HUNTON & WILLIAMS LLP	1	8
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	Miami, FL 33131	10	Π
O.	Telephone: 305,536,2688		12
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	City of London		16
4	Greater London E14 SIJ		17
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2 (Pages 2 to 5)

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	Page 6		Page
1 EXHIBIT	NO. DESCRIPTION PAGE	1	Exhibit 10 Email chain
Z Exhibit 1	Email from47	2	with the email at the top of the
	Jonathan Clark to Rajiv Jaitly,	3	first page being from Rajiv Jaitly
	dated July 28, 2005, with attachments,	4	to Michelle Hughes and others,
	Bates stamped OPTIMAL-00406681-6700	5	dated April 20, 2007, Bates
6 Exhibit 2	Email from97	6	stamped OPTIMAL-03972069-2071
	Jonathan Clark to Hugh Burnaby-Atkins,	7	Exhibit 11 Optimal document
	copied to others, dated	8	headed "Investment Process Handbook.
	March 29, 2006, with attachments,	9	October 2007", Bates stamped
	Bates stamped OPTIMAL-03128584-8587	10	OPTIMAL-01804843-4891
1 Exhibit 3	Email from101	11	Exhibit 12 Document headed185
		12	"Draft Operational Risk Due
	Hugh Burnaby-Atkins to Jonathan Clark,	The State of the S	
	copied to others, dated	13	Diligence Manual", Bates stamped
	March 29, 2006, with attachments,	14	OPTIMAL-03742549-2672
	Bates stamped OPTIMAL-00826891-6920	15	Exhibit 13 Document headed196
6 Exhibit 4	Nine-Page report112	16	"Policies/Procedures Manual.
	entitled "Madoff Securities", bearing	17	Due Diligence Procedures",
	the headline "Page 14 of 133",	18	dated 11/5/03, Bates stamped
	filed with the court in the	19	OPTIMAL-03702345-2360
	United States as docket number 46-1	20	Exhibit 14 Email chain199
1 Exhibit 5	Document headed123	21	with the email at the top of the
	"Optimal Investment Services", bearing	22	first page being from Michelle Perry
3 1	the headline "Page 24 of 133",	23	to Bernardo Espinosa, copied to
4	filed with the court in the	24	Rajiv Jaitly, dated September 24, 2007,
5	United States as docket number 46-1	25	Bates stamped OPTIMAL-03742547-25
	Page 7		Page
1 Exhibit 6	Email chain145	1	Exhibit 15 Email chain208
2	with the email at the top of the	2	with the email at the top of the
3	first page being from Rajiv Jaitly	3	first page being from Rajiv Jaitly
4	to Jonathan Clark, dated	4	to Hugh Burnaby-Atkins, copied to
5	May 17, 2006, Bates stamped	5	others, dated June 12, 2006, Bates
6	OPTIMAL-00490570-0571	6	stamped OPTIMAL-00213095-3100
7 Exhibit 7	Email chain147	7	Exhibit 16 Email chain209
B	with the email at the top of the	8	with the email at the top of the
9	first page being from Rajiv Jaitly	9	page being from Rajiv Jaitly
0	to Manuel Echeverria, dated	10	to Manuel Echeverria,
1	July 10, 2006, Bates stamped	11	dated October 19, 2006,
2	OPTIMAL-03144197-4198	12	Bates stamped OPTIMAL-03755329
3 Exhibit 8	Email chain150	13	Dates statisfied Of Theories 03 (3332)
4 EXHIBIT 6	with the email at the top	14	
		15	
5	of the page being from Rajiv Jaitly to Manuel Echeverria,	100	
6		16	
7	dated July 11, 2006, Bates stamped	17	
8	OPTIMAL-03130940	18	
9 Exhibit 9	Email chain156	19	
0	with the top portion of the first page	20	
1	being redacted, and the email under	21	
2	the redacted portion being from	22	
3	Rajiv Jaitly to Manuel Echeverria,	23	
q	dated September 25, 2006,	24	
	Bates stamped OPTIMAL-00267596-7601	to Conc. Land	

3 (Pages 6 to 9)

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	Page 10		Page 12
1	PROCEEDINGS	1	Allen Dyer, and I'm the examiner for this
2	(10:29 a.m.)	2	deposition.
3	THE VIDEO OPERATOR: This is	3	MR. RAJIV JAITLY,
4	the beginning of videotape number 1, volume I.	4	having been duly sworn,
5	This is the video operator speaking,	5	testified as follows:
6	Phillip Hill, of Merrill Legal Solutions'	6	THE EXAMINER: And can we have your fu
7	New York office, at 225 Varick Street, New York,	7	names and your professional address?
8	New York 10014.	8	THE WITNESS: Yes. My full name is
9	Today's date is June 16, 2012.	9	Rajiv Jaitly, and my professional address is
10	THE EXAMINER: July.	10	5 Wighton Mews, Isleworth TW7 4DZ.
11	THE VIDEO OPERATOR: The time sorry,	11	THE EXAMINER: Thank you very much.
12	I beg your pardon. I'm sorry. Thank you very	12	Yes, Mr. Bleichmar?
13	much. June the 16th	13	EXAMINATION BY MR. BLEICHMAR:
14	THE EXAMINER: July.	14	BY MR. BLEICHMAR:
15	THE VIDEO OPERATOR: July 16th, sorry -	15	Q. Good morning, Mr. Jaitly. Have you
16	THE EXAMINER: That's all right.	16	been - ever been deposed before?
17	THE VIDEO OPERATOR: 2012. The time	17	A. No.
18	on the video screen is 10.29 a.m., London time.	18	Q. Just some basic ground rules, so
19	We are at the London office of	19	that we can manage this process as smoothly as
20	Merrill Corporation to take the videotaped	20	possible: if you could please make sure that all
21	deposition of Rajiv Jailly.	21	your responses are verbal responses. Sometimes
22	This is taken in the matter Re Optimal	22	one gets inclined to nod the head or shake your
23	U.S. Litigation. This is being heard in the	23	head, and the court reporter cannot take that
24	United States District Court, Southern District of	24	answer. Do you understand?
25	New York, case number 10-CV-4095 (SAS).	25	A. Yep.
63		23	Page 13
	Page 11	i.	Page 10
		1.31	
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